



## Chick Sales Policy for Snohomish and Monroe Co-Op

1. No holds or pre-pays: you must be present in the store to purchase birds. The only exception will be as a special order picked up on the day of the special-order arrival.
2. If you have a long distance to travel to pick up chicks, please consider placing a special order through our website: [www.snohomishcoop.com](http://www.snohomishcoop.com).
3. Birds will not be available for sale until 11:00 am the day of their arrival.
4. Birds are happiest as members of a flock. To support their health, a **minimum purchase of two birds of the same species** is required. Manager's approval will be required to make exceptions.
5. All chicks, except meat birds, have been vaccinated by the hatchery for Marek's disease.
6. Unless marked "Straight-Run" chicks have been sexed by the hatchery - results are 90% successful.
7. "Straight-Run" birds are hatched, and sent out to us without being sexed. About 50% of birds will be female, and 50% will be male. Bantam chicks are only available as straight run.
8. **We do not guarantee the sex of any bird.**
9. Older, unwanted birds may be dropped off at our Monroe store. No chicks! They must be in good health, and old enough to fend for themselves in an outdoor environment.
10. Purchase and prepare housing for chicks prior to the purchase of birds. Make sure the habitat is properly warmed, safe from predators, and supplied with food, clean water, and adequate bedding.
11. Death sometimes happens to small creatures. We monitor all of our birds carefully, making sure that they are strong and healthy enough to go home with customers. If your chick dies within 24 – 48 hours of purchase, we can offer a replacement. Proof of purchase and death are required.
12. Should multiple deaths occur in your young flock, we will help you find solutions to prevent that problem from occurring again. Unfortunately, we cannot replace birds that die due to mistakes or negligence on the part of the owner.
13. Once a chick is purchased, or placed into a carrier brought from home, and leaves the store, we cannot refund it or take it back.

